

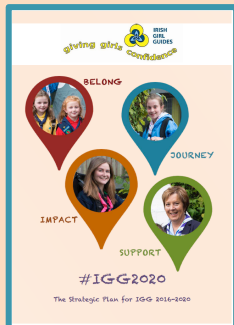
## Measuring the Activities of Youth Services



### Effectiveness

#### 5 year Strategic Plan #IGG2020

developed with stakeholders



#### Dropdown Annual Targets

linked to Better Outcomes, Brighter Futures

#### Yearly Operational Plan

monitored quarterly by the Board and amended if necessary



Committees/Regions complete **Event & Resource Analysis Forms** listing numbers and outcomes and conduct evaluations. They also complete **Financial Reports** listing income and expenditure

**Badge Records** completed by Leaders on Online Guide Manager show hard figures of programme levels achieved by youth and adults

**Badge Sales** in our Distribution Centre show variety and width of programme



Leaders and youth members **write articles** on soft skills attained linked to life-skills

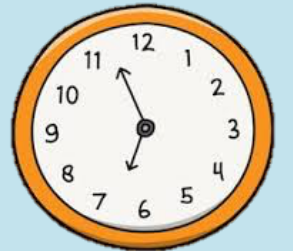
**Online Guide Manager** allows us to track membership & retention rates at local/national levels

**Annual Report** collates the details from Event & Resource Analysis Forms

### Efficiency

#### Volunteer based organisation

over 120,000 volunteer hours a year giving excellent value for money (equivalent to 66 full-time workers)



**Online Guide Manager** is a secure unit administration tool that:



- Counts service activity
- Allows us conduct our annual census
- Maintains records of attendance at meetings/events
- Updates volunteers' qualifications
- Provides for term by term planning of weekly meetings
- Records youth members' badge progress
- Enables parents to see child's achievements
- Can transfer members between Units
- Has a database of programme activities
- Links attendance to programme plans
- Assists with reports for donors & partners



**Resource Downloads** can be calculated from our secure Leaders Area of our website and are regularly reviewed and updated online if required.

This has led to a reduction in printed material being produced and posted.



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Clear plans, monitoring & reporting pathways

Volunteering ethos & Online measurement tools